

## Safeguarding Referral in relation to ‘Organisational Abuse’

This form should be used by professionals or members of the public to raise a safeguarding concern in relation to a *service*.

- If your concerns relates to a ‘Contact Management Issue’ then it would be more appropriate for you to make a referral to the Commissioning Team ([link to Commissioning Referral Form](#))
- If you have a safeguarding concerns that relates to an **identified** individual then you should also raise an individual safeguarding concern - link to e form: [www.bradford.gov.uk/makeanalert](http://www.bradford.gov.uk/makeanalert)

### Organisational Abuse Enquires

Organisational abuse is defined as, ‘the mistreatment or abuse or neglect of an adult at risk by *a regime or individuals* within settings and services that adults at risk live in or use, that violate the person’s dignity, resulting in lack of respect for their human rights.’ (Care and Support statutory guidance, 2014ii)

<b>Name and contact details of Service Provider</b>	<i>(This is the name of the Agency/Care Home/Day Service which delivers the service the service users)</i>
<b>Details of Service(s) Delivered</b>	
<b>Evidence of Mistreatment, Abuse or Neglect perpetrated by a ‘regime of individuals’:</b> <i>(This section is for you to detail your concerns)</i>	

**Evidence of impact on service users 'Personal Dignity' and /or 'Human Rights'.**

**Have you raised your concern with the Service Provider?**

Yes/No

**If Yes, please provide details:**

**Is the Service Provider aware you are raising this Organisational Abuse Concern?**

Yes/No

**Name of person completing this form:**

**Based at:**

**Agency & Postal Address**

**Tel No.**

**Date form completed**

**Return to:**

MASH  
5<sup>th</sup> Floor , Britannia House,  
Broadway  
Bradford, BD1 1HX  
Tel: 01274 43 1077  
Email: [safeguarding.adults@bradford.gov.uk](mailto:safeguarding.adults@bradford.gov.uk)