

## **Written evidence submitted by Trafford Metropolitan Borough Council**

### **The new integrated model of Health and Social Care in Trafford**

1. Trafford Council and Pennine Care NHS Foundation Trust have joined together in a partnership to develop and deliver an integrated all age health and social care service. A new partnership agreement was agreed between the organisations on 1<sup>st</sup> April 2016. Pennine Care becomes lead provider on a day to day basis with each organisation retaining accountability for their regulatory and statutory obligations. This marks a new era in Trafford with Greater Manchester's first Strategic Partnership Agreement for Integrated All Age Community Health and Social Care Services. Both partners have reinforced their commitment to building on the strong partnership working which has existed over recent years - a Partnership Agreement has been in place between the two organisations since November 2013. The signing enables the formalised arrangements for the provision of Trafford's children's and adults community health services to be updated. This approach will not only enable continued improvement and development of local services, but ensure Trafford has efficient, effective, value for money health and social care services in future.
2. The partnership agreement will see health and social care staff working together in integrated teams, based in four Trafford localities: north, south, central and west. There will also be specialist services delivered across the whole Borough to meet the specific needs of some residents such as Children in Care and Care-Leavers. The specialist borough wide services will work in close partnership with the Localities to ensure a holistic approach.
3. With support from other local organisations, the integration will allow a range of care providers, such as primary care, schools, pharmacists, and nursing and residential homes, to work much more closely to the benefit of Trafford residents.
4. New care pathways, shared case management, IT systems and processes will be in place and will be developed to work with the Trafford Care Co-ordination Centre (TCCC), currently being implemented by NHS Trafford Clinical Commissioning Group (CCG).
5. The integration will also lead to further developments around safeguarding; including building on the existing multi-agency referral and assessment process in children's services to become an all-age model as a single point of access for agencies and professionals to raise safeguarding concerns, better co-ordination of care for people of all ages and families with complex needs.
6. There will be a strong focus on reducing utilisation of hospital care, as well as greater promotion of self-help, with support available to help Trafford residents to manage their own health and social care needs. In addition to ensuring continued high quality services provided by highly skilled, motivated

staff, this agreement will also ensure services remain transparent and accountable, with service users understanding the standards and type of services they are entitled to expect. A significant transformation programme is underway to support the delivery of the new service by the end of 2016.

7. The new model will enhance our existing approaches to helping children in care. By closer working between agencies we can work together when we are trying to help a family reunite by ensuring that the needs of the whole family are planned for, this will be particularly relevant where there are parents or carers who have their own support needs.
8. The integration will complement the existing operational arrangements within our Leaving Care Integrated Service resulting in a co-ordinated and joined up approach for young people as they reach independence and adult transitions. The model will continue to promote early identification of children in care with complex needs so that care packages are tailored to meet those needs early on in their care career. The outcome will be that young people are supported by one approach and one system resulting in greater outcomes for care leavers in employment, training or education and appropriate and safe housing.

April 2016