

Petitions Committee: survey on concessionary travel for young people

Activity

The Petitions Committee used an online survey to ask how young people used their zip cards and concessionary travel in London and what impact any removal of it would have.

The survey was sent to people who signed the petition calling on the Government to "[Scrap removal of free transport for under-18s from TfL bailout](#)", which received over 170,000 signatures.

We have summarised the key themes below and illustrated them with quotes from respondents.

Response

3,055 responses to survey as of 9am on 27 November.

Respondents

22% identified as a young person aged under 18 years old.

25% identified as a parent or carer of a young person aged under 18 years old.

13% identified as a professional working with young people aged under 18 years old, such as a Teacher, Social Worker or Youth Worker

40% identified as 'other'. These included:

- people who had previously benefitted from concessionary travel for young people in London;
 - Parents and relatives of people who had previously benefitted from concessionary travel for young people in London;
 - other family members and friends of young people;
 - university students;
 - members of the public who aren't directly affected by who are concerned about concessionary travel for young people in London
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Key statistics:

What impact would removing zip cards and concessionary travel for young people have?

Participants were asked how important zip cards, or other forms of concessionary travel, are for young people, and the impact that their removal might have.

- A zip card, or other form of concessionary travel, was reported to be 'very important' to access school or college by 93% of people.
- It was also reported to be 'very important' by almost 80% of people for accessing services, including medical appointments (79%) and for work, including apprenticeships and training placements (72%); and for over 60% of people for accessing leisure and extra-curricular activities (65%) and for socialising, including meeting family and friends (62%).
- If the 16+ Zip Card scheme was suspended, 71% of respondents said young people would find it 'extremely difficult' to access school or college; 57% said it would make it 'extremely' difficult to access work, including apprenticeships and training; and 61% said it would be 'extremely difficult' for young people to access services, including medical appointments.

What impact on young people's travel habits could removing zip cards and concessionary travel have?

Young people aged 18 and under and parents or carers of young people aged 18 and under were asked about the impact of the removal of concessionary travel on travel habits.

- Almost five times as many young people said they would use taxis frequently or very frequently, with the number of people who would use private car journeys frequently or very frequently more than doubling.
 - The number of respondents who indicated they would cycle increased by 82%. There was no significant change in those who indicated they would walk.
 - The survey also found a 60% reduction in those who said they would use the Tube, DLR, London Overground or TFL rail and a 56% decrease in those who said they would frequently or very frequently use the bus or tram.
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Detailed responses:

What do young people use their zip cards and other forms of concessionary travel for?

Those who identified as a young person aged under 18 years old were asked to indicate how important their zip card, or other form of concessionary travel, was to them for accessing the following.

- Work, including apprenticeships and training placements
- School/college
- Leisure and extra curricular activities, including playing sports and visiting museums
- Socialising, including meeting family and friends
- Services, including medical appointments

Parents, carers and others were asked how important it was for their children, or young people that they work with.

This table shows the results of all respondents to the survey by number of respondents and the overall percentage:

Totals	Not important	Slightly important	Moderately important	Important	Very important	Total response
Work, including apprenticeships and training placements	194 6.48%	64 2.14%	148 4.94%	438 14.63%	2150 71.81%	2994
School/ college	32 1.05%	15 0.49%	38 1.25%	134 4.41%	2819 92.79%	3038
Leisure and extra curricular activities, including playing sports and visiting museums	30 0.99%	82 2.70%	256 8.42%	700 23.02%	1973 64.99%	3041
Socialising, including meeting family and friends	39 1.29%	98 3.23%	329 10.85%	689 22.72%	1878 61.92%	3033
Services, including medical appointments	39 1.28%	81 2.67%	149 4.90%	366 12.05%	2403 79.10%	3038

How difficult would accessing the same activities be for young people, if zip cards and concessionary travel were removed?

Those who identified as a young person aged under 18 years old were asked to indicate how difficult it would be for them to access the following, if they did not have their zip card, or other form of concessionary travel:

- Work, including apprenticeships and training placements
- School/ college
- Leisure and extra curricula activities, including playing sports and visiting museums
- Socialising, including meeting family and friends
- Services, including medical appointments

Parents, carers and others were asked how difficult they thought it would be for their children, or young people that they work with.

This table shows the results of all respondents to the survey by number of respondents and the overall percentage:

Totals	Not at all	Slightly	Moderately	Very	Extremely	Total response
Work, including apprenticeships and training placements	170 5.72%	93 3.13%	275 9.26%	750 25.25%	1682 56.63%	2970
School/ college	55 1.82%	74 2.44%	175 5.78%	567 18.73%	2156 71.23%	3027
Leisure and extra curricula activities, including playing sports and visiting museums	43 1.42%	98 3.24%	396 13.11%	802 26.55%	1682 55.68%	3021
Socialising, including meeting family and friends	39 1.29%	137 4.54%	506 16.77%	791 26.21%	1545 51.19%	3018
Services, including medical appointments	73 2.42%	126 4.17%	342 11.32%	641 21.22%	1839 60.87%	3021

What forms of transport to young people currently use during a typical week or month?

Those who identified as a young person aged under 18 years old were asked to indicate how frequently they used the following forms of transport during a typical week or month:

- Walk
- Bicycle
- Motorcycle/ scooter
- Bus/ tram
- Tube, DLR, London Overground, TfL Rail, National Rail services in London
- Private car
- Taxi

Parents and carers were asked to indicate how frequently their child/ren used these forms of transport during a typical week or month. Those who identified as 'other' were not asked this question.

This table shows the results of all respondents to the survey by number of respondents and the overall percentage:

TOTALS	Never	Very rarely	Rarely	Occasionally	Frequently	Very frequently	Response Total
Walk	23 1.59%	57 3.95%	65 4.50%	332 23.01%	489 33.89%	477 33.06%	1443
Bicycle	735 51.18%	197 13.72%	158 11.00%	234 16.30%	71 4.94%	41 2.86%	1436
Motorcycle/ scooter	1320 92.50%	49 3.43%	29 2.03%	15 1.05%	4 0.28%	10 0.70%	1427
Bus/ tram	16 1.11%	20 1.38%	18 1.24%	95 6.57%	309 21.37%	988 68.33%	1446
Tube, DLR, London Overground, TfL Rail, National Rail services in London	60 4.15%	52 3.59%	82 5.67%	373 25.78%	345 23.84%	535 36.97%	1447
Private car	443 30.79%	207 14.38%	163 11.33%	375 26.06%	181 12.58%	70 4.86%	1439
Taxi	829 58.13%	354 24.82%	120 8.42%	101 7.08%	13 0.91%	9 0.63%	1426

What forms of transport would young people use during a typical week or month, if they didn't have their zip card or concessionary travel?

Those who identified as a young person aged under 18 years old were asked to indicate how frequently they would use the following forms of transport during a typical week or month, if they didn't have their zip card or concessionary travel:

- Walk
- Bicycle
- Motorcycle/ scooter
- Bus/ tram
- Tube, DLR, London Overground, TfL Rail, National Rail services in London
- Private car
- Taxi

Parents and carers were asked to indicate how frequently their child/ren would use these forms of transport during a typical week or month, if they didn't have their zip cards or concessionary travel. Those who identified as 'other' were not asked this question.

This table shows the results of all respondents to the survey by number of respondents and the overall percentage:

TOTALS	Never	Very rarely	Rarely	Occasionally	Frequently	Very frequently	Response Total
Walk	67 4.67%	74 5.16%	111 7.74%	237 16.52%	399 27.80%	547 38.12%	1435
Bicycle	692 48.39%	185 12.94%	133 9.30%	221 15.45%	131 9.16%	68 4.76%	1430
Motorcycle/ scooter	1291 91.17%	54 3.81%	33 2.33%	19 1.34%	8 0.56%	11 0.78%	1416
Bus/ tram	142 9.90%	195 13.59%	215 14.98%	317 22.09%	249 17.35%	317 22.09%	1435
Tube, DLR, London Overground, TfL Rail, National Rail services in London	201 13.99%	263 18.30%	249 17.33%	382 26.58%	163 11.34%	179 12.46%	1437
Private car	439 30.53%	146 10.15%	111 7.72%	232 16.13%	239 16.62%	271 18.85%	1438
Taxi	787 55.11%	278 19.47%	104 7.28%	154 10.78%	73 5.11%	32 2.24%	1428

