

## Supplementary written evidence submitted by NHS Professionals (RTR0151)

Rt Hon. Jeremy Hunt MP  
Health and Social Care Committee House of  
Commons  
London SW1A  
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Dear Jeremy,

Thank you for request, the data we manage on behalf of the NHS provides a unique perspective of flexible worker usage. We typically collect data from the point where roster shifts cannot be filled by the substantive workforce and have limited sight of substantive workforce statistics. Therefore, rather than duplicate substantive data which will come directly from your request to Amanda Pritchard, we have elected to focus our response to your request on our own data.

NHSP manage the staff banks of 51 Trusts in England. Including the 10 Ambulance Trusts this means we have a market share of 23.2%. The data included here also reflects demand for on-going pandemic- related activities on the specified date.

Although we do offer temporary staffing services for Doctors, our footprint in this market is considerably smaller than it is for Nursing, Midwifery and Allied Health professionals. As a result, the data below focuses on Nursing and Midwifery Only.

### Staff Undertaking Bank Shifts

Our data for 20<sup>th</sup> May 2021 reveals the following:

Total Flexible Worker Hours Requested	149,367
Total Hours: Filled	123,416
Total Hours Unfilled	25,951
Total Hours Filled: Bank Staff	96,442
Total Hours Filled: Agency Staff	26,974
Total Hours Filled (due to a staffing vacancy)	69,300
Total Hours Filled (due to Long-Term Sickness)	19,335
Total # of Workers Deployed	14,197
Total # of Agency Workers Deployed	2,895
Total # of Bank Workers Deployed	11,296

We have included data for hours filled as well as people as this also provides some interesting insights. It tells us:

- We were able to fill 82.6% of requested hours. This means that 17.4% of all requested hours went unfilled.
- 78.1% of the hours filled were filled by bank staff, 21.8% agency
- 56.1% of all hours filled were covering a vacancy. 15.7% of hours filled were covering long- term sickness.

With respect to temporary staff deployed on that date:

- In total we oversaw the deployment of 14,197 bank and agency staff.
- Of the flexible workers deployed on that date, 79.6% were bank and 20.4% agency.

Please do let me know if you need any further clarification on the above

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Nicola McQueen'.

Nicola McQueen CEO  
NHS Professionals

**May 2022**