



HM Courts &
Tribunals Service

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Sir Bob Neill MP
Chair, Justice Select Committee
House of Commons
London
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[By email]

07 March 2022

Dear Sir Bob,

STATISTICS ON LISTING PRACTICES IN THE COUNTY COURTS

I wrote to you on 31 January 2022 regarding statistics on listing practices in the County Courts. Your question was whether we collect data on why County Court cases are taken out of the list at very short notice. My letter advised that our existing case management system, Caseman, is not designed to record the date a hearing adjourned nor the reason why, but that our new case management system Core Case Data (CCD) will improve the scope and quality of data that is collected.

You replied on 22 February to ask about when CCD is expected to be fully operational. You also asked for more details on how the new system will improve the quality of data available on what happens in the County Court.

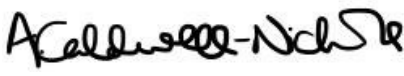
The hearings element of the CCD system is being developed now and I can now confirm that the data you originally requested is part of the functionality being developed for our Minimum Viable Product. When an HMCTS user cancels or amends a hearing, we will ask them to select a reason for the change or cancellation from a list. To ensure the quality of this data collection, it will be mandatory for the HMCTS user to provide this reason to complete the change or cancellation

request. The list of reasons will be one of our reference datasets, allowing us to control and update the list of reasons, if required.

Timelines for roll-out of the hearings element of CCD vary by service during the remainder of the Reform programme. We plan to start with the Social Security and Child Support Tribunals in July 2022 with other services to follow before the completion of the Reform programme in mid-2023.

HMCTS has also recently published its Data Strategy, setting out our plans to become a truly data-driven organisation. The first pillar of this strategy is that we gather, hold, curate and protect the data we need now, and in the future. This includes ensuring that our data is fit for purpose and of appropriate quality. In 2022-23, we plan to draft an overall Data Quality strategy that will help us move from identifying and fixing individual data quality issues to a system-wide improvement of data quality.

Yours sincerely

X 

Amy Caldwell-Nichols
Deputy Director, Head of Insights & Analysis
Signed by: ylk55w

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Deputy Director, Head of Insights & Analysis, HMCTS