



Department for International Trade

The Rt Hon Penny Mordaunt MP
Minister of State for Trade Policy
Department for International Trade
Old Admiralty Building
Admiralty Place
Whitehall
London
SW1A 2DY

Angus MacNeil MP
Chair
International Trade Committee

T +44 (0) 20 7215 5000
E Mordaunt.Correspondence@trade.gov.uk
W www.gov.uk

13 October 2021

Dear Angus,

Export Support Service

I am writing to inform you that on Friday (1 October) the Department for International Trade (DIT) launched a new cross-government helpline and online service, the Export Support Service (ESS).

The new service helps UK businesses get answers to practical questions about exporting to Europe and gives them access to cross government information and support all in one place.

In 2020 alone, the UK exported £288bn worth of goods to Europe - with medicinal and pharmaceutical products, and cars among the top five. Having a dedicated export support team ready to help will ensure businesses can access the information they need and get on with the job of selling their world-class products and services abroad.

The Government has listened to businesses and responded to their ask for easier access to support for exporters which can accurately answer queries and help them navigate the practical implications of Trade and Cooperation Agreement with the EU. The ESS includes an online service and helpline to answer queries, and a cross-government policy hub to develop policy solutions.

UK businesses can access the Export Support Service at [GOV.UK/ask-export-support-team](https://www.gov.uk/ask-export-support-team) or on 0300 303 8955 to be put in touch with a member of our dedicated the export support team.

The new service brings together well-established government support and helps SMEs navigate existing sources of information (such as HMRC's Customs and International Trade Helpline and Defra's Rural Services Helpline). It sits alongside DIT's wider package of support for exporters, helping UK businesses export with more confidence.

DIT will continue to work with businesses and business representative groups from all sectors, in all parts of the UK, to help make the service as useful as possible for users at every stage of their exporting journey.

The Secretary of State and I look forward to working with you and your committee to further support and encourage UK businesses to export.

A handwritten signature in blue ink, appearing to read 'Penny Mordaunt', is centered on the page. The signature is fluid and cursive, with a large initial 'P'.

THE RT HON PENNY MORDAUNT MP
Minister of State for Trade Policy
Department for International Trade