



Public Accounts Committee

**Catherine Little CB
Permanent Secretary
Cabinet Office
70 Whitehall
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By email

17 June 2026

Civil Service Pension Scheme update

Dear Cat

I write in advance of your appearance before the Public Accounts Committee and the Public Administration and Constitutional Affairs Committee on 8 July.

Both of our Committees have received assurances from Capita that service level agreements would be agreed by a certain date.

Every time those deadlines have been missed and the date has been pushed back. The PCS union now seems to think that even the June date won't be met.

The Cabinet Office should warn Capita that if an agreed backstop date is not met, there will be very serious financial penalties applied.

To provide reassurance for worried pensioners and their dependents, I really think it is incumbent on the Cabinet Office to provide a proper and reliable date so that Scheme members can plan their future with some certainty.

Ahead of this meeting, I request information on the Cabinet Office's assessment of when target service levels will be restored for the Civil Service Pension Scheme, in line with HMG's contractual arrangements with Capita.

I request this information by 24 June.

With kind regards

Sir Geoffrey Clifton-Brown MP
Chair of the Committee of Public Accounts