

Rt. Hon. Liam Byrne MP
Chair, Business & Trade Select Committee
House of Commons
London
SW1A 0AA

19 September 2025

Dear Liam,

Thank you for your ongoing support. I am writing to respond to your letter dated 9th September in which you raised concerns regarding the recent cyber incident. I fully appreciate your Committee's role in providing public scrutiny.

Our investigations are ongoing and, as such, you will understand that I cannot respond to your questions individually at this stage. I am particularly limited in what I can share about the nature and source of the incident; I cannot share information that may impact incident response. I note that your other queries focus primarily on the impact on our business (including our people, suppliers and customers) and the nature of government's response.

In terms of our business, we understand the distress the impacts of the incident are causing to those connected to JLR, and we are sorry for the disruption it has created. My Board colleagues and I are firmly focused on tackling the ongoing consequences of the incident. We immediately assembled a dedicated response team with detailed governance, which includes external expertise at every level. We are doing everything in our power to support our people and I have been regularly addressing employees via video-briefing, alongside Board colleagues, to provide updates. We are also in constant communication with commercial partners and a dedicated supplier help-desk has been established to respond to queries and concerns.

In terms of government's response, I must be clear that the Prime Minister, his Cabinet, the Civil Service and the various agencies we are working with, have been entirely supportive.

While our business is resilient and financially robust, I share your concerns about the wider supply chain. We are working closely with our supplier partners to fully understand the impacts of the incident, and will of course, work with government to monitor and respond to challenges as the situation develops.

Your Committee's inquiry into economic security in the UK has an opportunity to ensure the economic, employment and trade impacts of this type of incident are fully understood. In the longer-term, we will, of course, engage further with the Committee to support this work.

I appreciate there will be a level of frustration regarding the level of detail I can share with you at this stage. This is not borne of a lack of desire for transparency, but because I must ensure the information we provide is totally factual.

Thank you again for your letter, we will provide further update as the situation develops.

Yours faithfully,



Adrian Mardell

Chief Executive Officer, JLR

JLR
Abbey Road, Whitley, Coventry, CV3 4LF
T. 44 (0)2476 303 080
JAGUARLANDROVER.COM