



Business and Trade Committee

House of Commons, London SW1A 0AA

020 7219 8586 - Commonsbtc@parliament.uk - www.parliament.uk/CommonsBTC - [@CommonsBTC](https://twitter.com/CommonsBTC)

Adrian Mardell
Chief Executive Officer
Jaguar Land Rover
[By email]

9 September 2025

Dear Adrian,

Cyber attack on Jaguar Land Rover

Following the urgent question in the House of Commons today and recent reports of a cyber attack affecting Jaguar Land Rover (JLR) product and retail operations, I am writing to you to express the Committee's support and to elicit more information about the attack.

While I understand that much of the information regarding these incidents is sensitive, I would be grateful if you could provide any further details regarding the following:

1. Can you summarise exactly how the cyberattack has impacted JLR's global operations and production to date?
2. What cyber security measures were in place to defend against these attacks?
3. Had the National Cyber Security Centre's protocols and guidance been adhered to?
4. How has the hack affected your network of suppliers and dealerships, particularly smaller independent suppliers?
5. Are there any specific components or models that are more severely affected due to the disruption?
6. What guidance are you giving to customers who are expecting deliveries or servicing during this period?
7. How is JLR managing the financial impact of lost production and delayed deliveries?
8. What immediate steps have been taken to secure your IT systems and prevent further breaches?
9. Are there plans to invest more in cybersecurity and contingency planning going forward?
10. Have they hackers been identified? What did they steal? Are they demanding payment? If so, how much?
11. How are you communicating with employees, suppliers, and investors to ensure transparency during this crisis?
12. Have you received adequate support from government agencies, such as the National Crime Agency and the National Cyber Security Centre?
13. What lessons have you learned from this incident, and how could these be applied to other firms in your sector?
14. When do you expect that you will be back to normal again?
15. Will JLR be extending financial support to any of its suppliers? Will it require taxpayer support?

I would appreciate a response to this letter by Friday 19 September 2025.



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Yours sincerely,

A handwritten signature in black ink, reading "Liam Byrne".

Chair of the Business and Trade Committee