



Dear Dame Hillier,

Thank you for your reply to my letter regarding the evidence recently given to the committee by the Financial Conduct Authority (FCA).

My apologies again for the delay in coming back to you. As set out in my previous letter Meta takes these issues very seriously and we have a robust process for clearing any statistics we plan to share externally and these processes can take some time.

I have set out answers to the questions in your letter below.

1. Can you set out how many FCA reports were affected by this isolated incident?

A total of 10 reports were affected.

2. Can you set out how many reports you received from the FCA during that period, and what the mean turnaround time in days was?

Between January 2024 - April 2025 Meta received a total of 111 reports from the FCA. These reports had a mean turnaround time of 8 days including those impacted by the isolated incident which significantly increased the mean turnaround time.

3. Set out the total number of days in aggregate that Meta have allowed to elapse in which posts that the FCA requested to be taken down have remained online?

Please see our response to question 4 below which breaks down clearly the number of days between receipt of take down requests from the FCA and the content being taken down.

4. Table setting out turn around times

We have completed the below table as requested by the committee. As set out in my previous letter the complexity and variety of the nature of reports which are sent to the reporting channel used by the FCA means that response times can and do vary as some require our teams to conduct a deeper investigation.

Number of weeks between takedown request and post being taken down	Number of takedown requests
7 days or less	79
7 to 14 days	19
35 to 42 days	12
Greater Than 6 weeks	1

I hope this information is helpful for the committee.

Sincerely,



Rebecca Stimson
Director of UK Public Policy,
Meta