



Rt Hon Liam Byrne MP
Chair of the Business and Trade Committee
House of Commons
London
SW1A 0AA

17 July 2025

Post Office Ltd
100 Wood Street
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Dear Liam,

Post Office Green Paper

As you will be aware, the Department for Business and Trade has this week published its [Green Paper](#) on the future of Post Office, which will be open for consultation for 12 weeks to the deadline on 6 October.

This is the first time that the Government's policy purpose and objectives for Post Office will have been comprehensively reviewed since 2010, making this Green Paper an important opportunity to shape the future of the business across important issues, including:

- The size and shape of the Post Office branch network;
- The future of the products and services offered at post offices and its role on high streets;
- How Post Office should be operated and run as a business, including whether Post Office should be mutualised.

I welcome this Green Paper as a vital, once-in-a-decade opportunity to have a national conversation about our post offices and their role on high streets. This consultation also complements Post Office's commitment to deliver a "New Deal for Postmasters" as part of our five-year strategy, which is already under way and will significantly increase postmaster income, strengthen their voice in the business and enhance the support they receive from Post Office.

We are transforming the organisation and this Government consultation is a vital part of shaping what the future of Post Office could, and should, look like. I hope you will meet with me to continue our recent conversation and work together to use the opportunity of the Green Paper to ensure Post Office and postmasters have a successful future.

Yours sincerely,

Neil Brocklehurst
Chief Executive, Post Office Ltd