

Committee of Public Accounts

Condition of Government property

Twenty-Ninth Report of Session 2024–25

HC 641

Committee of Public Accounts

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Contacts

All correspondence should be addressed to the Clerk of the Committee of Public Accounts, House of Commons, London SW1A 0AA. The telephone number for general enquiries is 020 7219 8480; the Committee's email address is pubaccom@parliament.uk. You can follow the Committee on X (formerly Twitter) using [@CommonsPAC](https://twitter.com/CommonsPAC).

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Summary

The government has extensive property holdings, which it uses to deliver services to the public. As of March 2024, the value of its freehold properties was approximately £192 billion. Ministry of Defence properties, National Health Service properties and the school estate make up approximately 89% of government property by area and 84% by value.

The maintenance backlog of government properties reached at least £49 billion by October 2024. The poor condition of property is responsible for affecting service delivery, including through the closure of 4,100 prison cells since 2010, and an average of 5,400 clinical service incidents a year in the NHS; these are localised incidents where the level of disruption results in the organisation temporarily or permanently losing its ability to deliver services, which can include closing departments, suspending services and cancelling appointments. The government's efforts to tackle the backlog are undermined by incomplete and inconsistent data. Departments use different definitions to calculate the scale of their backlogs and the Office of Government Property (OGP) lacks data on the condition of 36% of central government property.

The OGP, which is part of the Cabinet Office, expects each department to develop an annual Strategic Asset Management Plan (SAMP). Developing a SAMP is a mandatory requirement for all departments with a property portfolio but not all departments prepare comprehensive plans. Departments' SAMPs are currently of varying quality, and different levels of maturity. Poor data and poor strategic planning impacts the governments' ability to make well-informed wider strategic decisions, including the prioritisation of funding and driving cross-government initiatives.

Long-term planning of property maintenance would enable better planning and offer better value for money. However, the short-term funding available to departments further hinders their ability to design strategic, preventative and long-term property plans. The government has set out longer-term capital funding plans, but the quality of funding bids submitted by departments still varies, which prevents HM Treasury from making well-informed strategic investment decisions.

Government departments often lack the skills and capabilities to manage their property portfolio effectively. Despite recruitment and training initiatives by the OGP, there remains a shortage of experienced

professionals across government. The OGP is working with departments to adjust their workforce plans but has an incomplete picture of overall capability levels.

There are many organisations involved in overseeing property strategy, condition and funding, including government departments, HM Treasury, Cabinet Office and the Office for Government Property (OGP), the Government Property Agency, and the newly developed National Infrastructure and Service Transformation Authority. This risks duplication of effort, inefficiencies, and bureaucratic burdens. While the Cabinet Office is committed to reviewing its organisation to eliminate duplication, concerns remain about the lack of a central authority capable of mandating departments to act.

Our Committee has had to return time and time again to the issue of maintenance not being sufficiently prioritised, budgeted for or even properly considered when individual decisions have been made on acquiring or constructing new physical assets. This report illustrates how government's overall ability to manage the state of the property it holds directly impacts the delivery of the public services we all rely on.

We will continue to monitor how well lessons are learned and applied by individual departments and the central teams in the OGP and GPA to improve the condition of our public sector buildings.

Introduction

The Office of Government Property (OGP), part of Cabinet Office, is responsible for the strategic direction for the management of government property, collecting data on government property and publishing the State of the Estate report. The Cabinet Office influences departmental decision-making by publishing cross government policies, standards, strategies and guidance. Government departments and arm's-length bodies (ALBs) have day-to-day accountability for their own property.

At March 2023, the government's freehold estate was valued at approximately £187 billion. This includes a wide range of properties such as hospitals, job centres, courts, prisons, museums, research facilities, offices and warehouses. Property maintenance is important so that public sector buildings remain safe, functional and comfortable for employees and the public. Poor property condition can disrupt services delivery and reduce the value of government property.

The government's maintenance backlog has increased steadily in recent years. At October 2024, the backlog had reached at least £49 billion. The maintenance backlog is the value of work that has not been carried out or has been deferred when maintaining assets. Delaying these works can significantly increase future costs.

Conclusions and recommendations

1. **Government efforts to tackle the backlog are undermined by inconsistent and incomplete data.** The backlog of maintenance across central government property reached at least £49 billion as of October 2024, however it is likely that the true figure exceeds this estimate. Condition data collected by government departments is outdated, collected at different times, and based on various definitions. The OGP intends that all government departments use the same definition. This should enable the OGP to calculate an accurate figure for the overall backlog across government. There is a further risk that departments do not comply with OGP requirements on gathering data in a timely and consistent manner, especially considering that the OGP did not receive condition data on 36% of central government property falling within the scope of the 2022–23 State of the Estate report. There is a risk that this property is in the poorest condition. After some delays, the OGP introduced InSite, an enhanced data collection system, in April 2025 which OGP expects will improve data consistency.

RECOMMENDATION

- a. Alongside its Treasury Minute response to this report the Cabinet Office should write to the Committee to update us on:
 - its progress in mandating that departments use a standard definition of backlog and collect consistent and-up-to-date data so the scale of the backlog is accurately captured in the State of the Estate report;
 - how Insite implementation has improved data collection and collation; and
 - what it has done to make sure that all departments comply with its requirements or explain deviation from it. It should include compliance rates alongside the backlog calculation in the 2026 State of the Estate report.

- b.** The Treasury should mandate that all departments and their arm's length bodies state what their property backlog is in their annual report and accounts in addition to those that already do this.
- c.** Now that Treasury rules prohibit transforming of capital budgets (CDEL) to revenue budgets (RDEL), all departments should properly plan to spend all the capital money that they have bid for during the relevant financial year to avoid underspends. Alternatively, the Treasury should be prepared to allow this money to be rolled over into the next financial year.

- 2. The poor condition of some property and the failure to maintain it is regularly affecting the provision of key public services.** Risks relating to property condition have materialised, taking property out of use and impacting functionality of properties such as prison cells, law courts, schools, hospitals, defence estate and museums. Over 4,100 cells closed due to dilapidation and an average of 5,400 clinical service incidents occur in the NHS each year due to property and infrastructure failures. These are localised incidents where the level of disruption results in the organisation temporarily or permanently losing its ability to deliver services, which can include closing departments, suspending services and cancelling appointments. The government estate is potentially at further risk from issues that have yet to emerge, like the emergency repair works that needed to be carried out to address the presence of reinforced autoclaved aerated concrete (RAAC) and asbestos across the government estate. RAAC is less durable concrete that can seriously risk the safety of buildings where it is present, whereas asbestos poses a health risk. Departments are required to prepare Strategic Asset Management Plans (SAMPs) to document their planned approach to the maintenance of their estates, as well as the management of risks. At the moment, not all plans include comprehensive risk analysis and mitigation. These plans are expected to consider future risks, and the OGP is encouraging departments to take a longer view of their portfolio in their SAMPs going forward.

RECOMMENDATION

- a.** The Cabinet Office should require departments to include explicit analysis of the risks across their portfolio in their updated SAMPs.
- b.** The Cabinet Office should update the Committee by April 2026 on how it is supporting departments to minimise the risks posed by poor maintenance on their estate.

- 3. Many departments' property plans lack the information necessary to manage and maintain their portfolios.** Departments are required to prepare Strategic Asset Management Plans (SAMPs) to consider the totality of their assets and document their planned approach to managing maintenance and disposals in the longer term, including documenting any property risks and how they plan to manage and mitigate them. Departments' SAMPs are currently of varying quality, and different levels of maturity. The Ministry of Defence needs to urgently create a long-term strategic plan to redevelop the service personnel housing estate as part of its SAMP. Departments are also expected to include data from their arm's-length bodies (ALBs) in individual SAMPs, unless the ALB prepares a separate SAMP. Departments do not have sufficient oversight of some ALBs with large property portfolios and their information does not feed sufficiently into departmental SAMPs. The OGP requires ALBs that have a particular property focus to prepare their own SAMP, for example Homes England and the Government Property Agency.

RECOMMENDATION

- a.** Cabinet Office should perform a regular assessment on the quality of the SAMPs of organisations with major property portfolios and explain what further actions it is taking to improve the quality and coverage of departmental SAMPs.
- b.** The Ministry of Defence should report to the Committee its plan for redeveloping its housing estate and include long-term plans in the departmental SAMP. The plan should also include details on proposed disposals, redevelopment and maintenance.

- 4. Short-term funding for property maintenance is hindering longer-term planning.** Departments typically bid for property maintenance funding on a yearly basis. This short-term funding cycle can be inefficient as it hinders departments' ability to plan longer-term maintenance works. The contracting phase may take a long time and this can mean that property maintenance works may, for example, be concentrated close to the year end to avoid losing funding, despite likely less favourable weather conditions. HM Treasury is responsible for assessing departments' bids for maintenance funding. The quality of these bids is variable and there is little clarity on whether departments consider alternatives to maintenance, such as whether moving to a new building would be better value for money in the long-term. The OGP is supporting departments through provision of guidance and tools on preparing maintenance bids, and supports HM Treasury with assessing the bids. Officials in the OGP also regularly engage with departments and ALBs on disposals. We specifically raised concerns about the delays in the disposal of the properties acquired

for the abandoned High Speed 2 extension. Not all departments and ALBs make use of what the OGP offers and the OGP does not currently mandate the use of any of its tools. The government has set out plans for longer-term, five-year, capital funding cycles, which should help departments' plan better.

RECOMMENDATION

- a. The Cabinet Office should, in light of Spending Review 2025 and no later than October 2025, write to the Committee to update it on what has changed to support the longer-term planning of property maintenance.
- b. HM Treasury should mandate that business cases for maintenance funding consider the consequences of disposal and building new in addition to maintaining existing properties.

5. **Many departments and arm's length bodies do not have the skills and capabilities to manage their property portfolio effectively.**

There is a shortage of skilled property professionals across departments. Departments are finding it difficult to recruit and retain property professionals. The lack of capacity and capability in departments impacts their ability to maintain properties effectively, including both carrying out the work required and managing contractors. Government has recently made progress in recruiting and training staff, for example by initiating 302 new property apprenticeships and 61 new graduates recruited for property roles by September 2024. We understand that the government property function has the lowest proportion of women working in it of any of the government functions; an issue acknowledged by the Cabinet Office and which it says it is trying to address. We are also concerned that it may be very challenging to maintain existing property professional staff numbers across government, and certainly to recruit more, in the context of trying to reduce civil service expenditure. The Cabinet Office has itself announced recently that it intends to reduce its staff numbers by nearly a third.

RECOMMENDATION

As part of its strategic workforce planning review, the Cabinet Office should set out the reasons for difficulties recruiting and retaining property professionals and its plans to improve skills and diversity of property professionals across government.

6. **The Cabinet Office's oversight of government property risks being ineffective due to duplication of roles.** The OGP is responsible for the overall strategy for non-office property across government, whereas the Government Property Agency (GPA) is responsible for office related strategy.

The OGP sits within the Cabinet Office and the GPA is one of the Cabinet Office's Executive Agencies, and we are not convinced of the need for two separate organisations, given both sit within the Cabinet Office departmental group. The new National Infrastructure and Service Transformation Authority, responsible for infrastructure strategy, jointly reports to the Cabinet Office and HM Treasury. Strategy implementation and operational management are split across departments and their ALBs. For example, NHS Property Services is responsible for the primary care estate (initial points of contact for patients, such as GP practices, pharmacies and dental clinics), while currently NHS England is responsible for the secondary care estate (for example, hospitals and specialist clinics). The existence of these various organisations across government risks duplication of effort and inefficiencies. Additionally, while the OGP has responsibility for overseeing property strategy, it does not have the levers to support improvements, which raises the concern that it cannot gain sufficient traction. The Cabinet Office says it is carrying out a review of its structure to remove duplication and inefficiency.

RECOMMENDATION

The Cabinet Office should write to the Committee, as soon as practicable, to provide an update on its review of the effectiveness of its oversight of government property. The update should include any actions it is taking to strip out duplicate roles, and give specific consideration to the need for two property organisations within the Cabinet Office departmental group.

1 The property maintenance backlog and its impact

Introduction

1. On the basis of a report by the Comptroller and Auditor General, we took evidence from Cabinet Office and the Defence Infrastructure Organisation (DIO) on the condition of government property.¹
2. The government has extensive property holdings, which it uses to deliver services to the public and support its operations. Government property includes, for example, hospitals, jobcentres, courts, prisons, museums, research facilities, offices and warehouses. At March 2023, the value of freehold properties was approximately £187 billion. Property maintenance is important so that public sector buildings remain safe, functional and comfortable for employees and the public. Poor property condition can negatively affect the delivery of services to the public and the value of government property.²
3. The Office of Government Property (OGP), part of the Cabinet Office, is responsible for the strategic direction for the management of government property, collecting data on government property and publishing the State of the Estate report. The wider Cabinet Office influences departmental decision-making by publishing cross-government policies, standards, strategies and guidance. Government departments and arm's-length bodies (ALBs) have day-to-day accountability for their own property.³
4. The government's property maintenance backlog has increased steadily in recent years. At October 2024, the backlog had reached an estimated £49 billion. The maintenance backlog is the value of work that has not been carried out or has been deferred when maintaining assets. The Cabinet Office has estimated that deferring backlog maintenance can multiply costs

1 C&AG's Report, [Maintaining public service facilities](#), Session 2024–25, HC 544, 22 January 2025

2 C&AG's Report, paras 1, 2

3 C&AG's Report, paras 4, 1.9

by over 1.5 times over a two to four-year period. The NAO reported that MoD properties, schools and NHS properties have a backlog totalling more than £10 billion each and make up approximately 88% of the total backlog.⁴

Inconsistent and incomplete data

5. The government does not have complete, up-to-date data on property condition and so does not itself have a complete picture of the current maintenance backlog.⁵ However, the NAO has calculated that the maintenance backlog across government was at least £49 billion at October 2024. The Cabinet Office estimates that the actual cost of remediation (the real cost of repairs to improve property condition, rather than simply maintaining it) may be substantially higher than the maintenance backlog.⁶
6. The Cabinet Office holds condition data for only 64% of central government property, and are concerned that the remaining buildings may be in the poorest condition.⁷ We asked the Cabinet Office about the missing condition data. It told us that it is planning to ‘close these gaps’ and that it will publish a more comprehensive State of the Estate report in 2026–27.⁸
7. There is no standard definition for the calculation of the total maintenance backlog across government. Government organisations include different costs in their individual calculations. The lack of consistent and complete data impacts government’s ability to make well-informed, strategic choices in the prioritisation of funding.⁹ We questioned whether departments are complying with the OGP’s data collection standards. The OGP told us that while departments are increasingly co-operating, data quality varies across government.¹⁰ In response, the Cabinet Office has stated that it plans to release a common definition and calculation methodology for the government’s maintenance backlog in the second quarter of the financial year 2025–26.¹¹

4 C&AG’s Report, paras 3, 11, 1.12

5 C&AG’s Report, paras 2.2, 2.3, 2.6

6 C&AG’s Report, para 1.13

7 C&AG’s Report, para 2.7

8 Qq 7, 28

9 C&AG’s Report, paras 2.4, 2.5

10 Q 14

11 [Letter from the Cabinet Office](#), dated 11 April 2025

8. The Cabinet Office aims to improve data consistency through its new InSite programme, enabling the implementation of the government property data standard across the central government property portfolio.¹² It told us that the Insite was going live and would be fully functional on 1 April 2025, the day after we took evidence.¹³

Poor condition of property affecting public services

9. Well-maintained government properties are more cost-effective than poorly maintained buildings. They contribute to a better experience for the public and higher levels of wellbeing and productivity for staff. Poor property maintenance can result in water leaks, collapsing ceilings, fire alarm faults and other building failures.¹⁴ These risks have already materialised across government property and resulted, for instance, in the closure of prison cells, law courts and museums. On average, in the period 2019–20 to 2023–24, approximately 5,400 clinical service incidents occurred in the NHS every year due to property and infrastructure failures.¹⁵ We recently reported on the prison estate backlog which has doubled to £1.8 billion in the last four years and its Spending Review allocation of £220 million in 2024–25 which is not sufficient to reverse this trend.¹⁶
10. The government has identified poor property condition as a significant risk. The Civil Service Board, which supports the strategic leadership of the civil service, considers unsafe property to be one of the risks to the civil service's ability to deliver the government's objectives, and assesses it to be outside of its appetite, that is, beyond the level of risk that the government can accept.¹⁷
11. The NAO reported that civil service resources for other initiatives have been diverted to deal with risks relating to reinforced autoclaved aerated concrete (RAAC) across government.¹⁸ We asked the Cabinet Office about RAAC and how it has impacted the delivery of the work. The OGP told us that resources were diverted as it needed to coordinate efforts across governments to identify issues and put in place mitigation plans.¹⁹ We further questioned the Cabinet Office about the extent of knowledge

12 C&AG's Report, para 2.9

13 Q 23

14 C&AG's Report, paras 1.4, 1.5

15 C&AG's Report, para 1.7, Figure 3

16 Committee of Public Accounts, [Prison estate capacity](#), Fifteenth Report of Session 2024–25, HC 366

17 C&AG's Report, para 1.6

18 C&AG's Report, para 2.14

19 Q 29

of RAAC issues in hospitals, given the poor state of hospitals in the past. The OGP told us that seven hospitals in the poorest condition were rebuilt through the New Hospital Programme, while RAAC has largely been repaired in the other less significant instances.²⁰

- 12.** We questioned whether government is adequately prepared to prevent future risks, similar to the sudden emergence of RAAC and asbestos, from affecting property unexpectedly. The OGP stated that it has a clear picture of RAAC and asbestos across all of government. It is now bringing together knowledge and expertise in order to better support departments in identifying risks, and that it is important to identify how new methods of construction bring future risks into the estate.²¹

Property plans

- 13.** Departments are required to prepare Strategic Asset Management Plans (SAMPs) to document their approach to the maintenance of their estates, as well as the management of risks. SAMPs provide an opportunity for departments to consider the totality of their assets and plan how to manage maintenance and disposals in the longer term.²²
- 14.** While SAMPs are mandatory and of high strategic importance, not all departments prepare comprehensive plans.²³ The OGP is asking departments for a more forward-looking approach in their plans, including consideration of future risks.²⁴ The Cabinet Office explained that almost all departments have now either produced a SAMP, or have plans to produce one.²⁵
- 15.** We raised concerns about the Ministry of Defence housing estate.²⁶ The Chief Executive of the DIO told us that the Ministry is undertaking a review of the housing estate in order to address poor condition. As part of the review, it is considering maintenance, private funding, disposals and redevelopment.²⁷ Prioritising this review will be important for addressing ongoing wider recruitment and retention issues in the Ministry of Defence.

20 Q 21

21 Q 58

22 C&AG's Report, para 1.10

23 C&AG's Report, para 1.10

24 Q 30

25 Q 13

26 Q 84

27 Q 86

16. Responsibilities for property management vary across departments. Some manage the property of their ALBs, which includes acquisitions, disposals, maintenance, improvement works and facilities management. Others delegate management responsibilities to their ALBs.²⁸ We questioned the OGP as to how much knowledge it had of ALBs's property management plans, to which it responded that departments are responsible for including ALB properties within their own SAMPs. It also stated that it has required some particular ALBs with a focus on property management to prepare separate SAMPs. These include the Government Property Agency, and as of this year, Homes England (previously included within the Ministry of Housing, Communities and Local Government's SAMP).²⁹
17. We followed up on whether the OGP knows if departments are preparing comprehensive SAMPs that cover ALBs. It assured us that it carried out a review on SAMPs to ensure that they were covering the whole property portfolio. The OGP also noted that SAMPs were on a journey of improvement and that the plans submitted to the OGP improve every year.³⁰

28 C&AG's Report, para 1.10

29 Q 16

30 Q 17

2 Funding, skills and oversight

Short-term funding

18. Government organisations operate with annual maintenance budgets. Transferring unspent funds to the following year is often not easy and requires HM Treasury’s permission. Departments respond to annual budgets by planning on a yearly basis. They may split contracts into smaller chunks, rather than longer, better value contracts. This allows departments to spend allocated funds before the year end, at which point any remaining money would be lost.³¹ The Cabinet Office noted that there is nothing stopping departments from planning for the longer term.³² Additionally, the NAO report includes the example of HM Revenue and Customs planning over two years for property related projects.³³ There are also examples of departments making longer-term asset management plans, such as HM Courts and Tribunals Service’s estates strategy over the next 5 and 10 years.³⁴
19. We challenged the Cabinet Office as to whether this is a good way for government to operate, or whether a longer-term funding settlement would encourage better practice. The Cabinet Office replied that annual budgets are common. It also noted that the Spending Review 2025 will be multi-year. The DIO agreed that managing a building that is expected to last 60 years with yearly spending settlements is very challenging, and that management of infrastructure needs to be long-term. We asked further on whether HM Treasury plans to give greater certainty to departments on maintenance funding, to which Cabinet Office replied that HM Treasury intends to create a 10-year infrastructure strategy, and provide five-year capital funding cycles.³⁵
20. Departments may reduce their maintenance cost and backlog by disposing of existing properties that they no longer need. However, they may decide not to move because the proceeds from the sale of an old building would

31 C&AG’s Report, para 3.14

32 Q 35

33 C&AG’s Report, para 3.14

34 C&AG’s Report, paras 3.14–3.15

35 Q 33

be low and the cost of acquiring a new building high.³⁶ We queried whether departments are sufficiently interested in disposing of old buildings. The Cabinet Office replied that departments want modern buildings, though it also acknowledged that the estate is vast, and a lot will depend on property experts within individual departments.³⁷ The NAO report noted that departments may be culturally attached to older buildings that are more expensive to maintain.³⁸ The Cabinet Office added that it provides guidance and support to departments on disposals, and in written evidence provided after the evidence session, it elaborated on the guidance documents provided to departments.³⁹ We raised in particular the disposal of the land and property that was originally acquired to extend High Speed 2 (HS2).⁴⁰ The Cabinet Office told us that the approach to property disposals and asset management of these assets is under the auspices of the Department for Transport (DfT) but property experts in Cabinet Office and the OGP regularly engage with departments and ALBs on disposals. OGP officials will specifically ensure High Speed 2 are invited to discuss disposals at OGP's next regular engagement point with DfT.⁴¹

Skills and capacity

21. There is a shortage of skilled property management professionals across departments. If the perceived value of working in the public sector property profession has declined, or levels of pay are no longer considered attractive, this would be a matter of concern for the long term health of the profession. The NAO reported that the government set the ambitions in its property strategy for 2022 to 2030 to achieve 90% accreditation of property professionals at grade 7 and above by 2030 and to grow and approve early talent programmes. The strategy does not address future skills resilience or how property professionals should be placed across the civil service to ensure all departments are able to strategically manage their assets.⁴² The Cabinet Office has hit its recruitment targets by recruiting 302 apprentices, 61 graduates and 60 property surveyors by September 2024, and is on track to meet its accreditation rate ambitions.⁴³ The OGP stated that it is providing cross-training programmes for professionals to update their skills, abilities and capabilities, in addition to holding regular forums to share best practice and fill gaps.⁴⁴

36 C&AG's Report, paras 3.11–3.12

37 Q 67

38 C&AG's Report, para 3.12

39 [Letter from the Cabinet Office](#), dated 11 April 2025

40 Q 53

41 [Letter from the Cabinet Office](#), dated 11 April 2025

42 C&AG's Report, para 4.2

43 Qq 30, 76; C&AG's Report, Figure 11

44 Q 30

- 22.** We asked the OGP how it plans to address fluctuations in property professionals. The OGP told us it is working with departments to adjust their workforce plans. The Cabinet Office is also producing its first strategic workforce plan in summer 2025, alongside maintaining oversight of supply and demand trends.⁴⁵
- 23.** The OGP told us that the Government Property Function has the lowest proportion of females compared to all other functions. We asked the OGP how it plans to recruit and retain more female property professionals. The OGP told us that it has a successful governance group, the Property Leaders Group, who promote diversity and inclusion on protected characteristics, including gender. The DIO commented that the executive committee at DIO is 50:50 male to female, but that it is continuing to address these issues.⁴⁶
- 24.** We questioned the Cabinet Office about how the planned cost reductions in the Civil Service will impact the number of property professional staff. It explained that there will not be any broad exemptions, including for property professionals, and that the Cabinet Office will look at consultants, contingent labour and cost overall, not just the number of civil servants, and adjust to achieve best value for money.⁴⁷ We further questioned the Cabinet Office and the DIO on whether they can offer the necessary remuneration for these specialist roles. They responded that, although the Civil Service pay framework is often restrictive, many property organisations within government are on separate frameworks that better reflect specialist skills.⁴⁸

Cabinet Office oversight

- 25.** The OGP sets the overall strategic direction for the management of government property overall, split across 15 portfolios.⁴⁹ The OGP told us that the Government Property Agency (GPA), which is an executive agency of Cabinet Office, sets and delivers the strategy for the office portfolio, representing about 2% of the whole estate.⁵⁰ A new body, the National Infrastructure and Service Transformation Authority, has been established to oversee the infrastructure strategy.⁵¹ We asked the Cabinet Office whether

45 Q 78; C&AG's Report, para 18

46 Qq 74–75

47 Q 79

48 Q 73

49 C&AG's Report, para 4

50 Qq 2–3

51 C&AG's Report, para 3.18

the OGP and GPA should be merged to avoid overlap. It responded that the Cabinet Office is undertaking a review of its structures, and intends to strip out duplication and inefficiency.⁵²

26. The Cabinet Office has attempted to improve oversight of departments' management of property, and to increase the guidance available to assist them. It did this through the Better Buildings Programme, launched in 2022, which aimed to share best practice and to establish a consistent backlog calculation methodology across departments. However, the NAO report noted that the OGP lacked sufficient leverage to encourage change in departments.⁵³
27. Responsibilities for property management vary across departments. Some manage their property directly, and others delegate this to ALBs. The Department for Education is not legally responsible for the maintenance of the school estate, though it does provide funding, with other responsible bodies (depending on the type of school) having legal responsibility.⁵⁴ The OGP noted other examples of responsibility being dispersed across departments and ALBs. For instance, NHS Property Services is responsible for primary care buildings, whereas NHS England focuses on secondary care buildings.⁵⁵
28. We asked the OGP about ALB's lack of awareness of the OGP's guidance, to which it agreed it needed to do more, calling the NAO report a wake-up call to engage more with stakeholders.⁵⁶ After further challenge on whether it is the responsibility of departments to pass on tools from the OGP down to their ALBs, the OGP acknowledged that departments should be communicating themselves with ALBs to make them aware of the help that OGP could provide. But OGP also said it would itself be doing more direct communication to provide extra coverage.⁵⁷

52 Q 1

53 C&AG's Report, paras 2.12–2.14, Figure 7

54 C&AG's Report, paras 1.9, 1.11

55 Q 44

56 Q 62

57 Qq 64–65

Formal minutes

Thursday 15 May 2025

Members present

Sir Geoffrey Clifton-Brown, in the Chair

Mr Clive Betts

Sarah Green

Sarah Hall

Lloyd Hatton

Chris Kane

Sarah Olney

Rebecca Paul

Declaration of interests

The following declarations of interest relating to the inquiry were made:

31 March 2025

The Chair declared the following interest: chartered surveyor.

Condition of Government property

Draft Report (*Condition of Government property*), proposed by the Chair, brought up and read.

Ordered, That the draft Report be read a second time, paragraph by paragraph.

Paragraphs 1 to 28 read and agreed to.

Summary agreed to.

Introduction agreed to.

Conclusions and recommendations agreed to.

Resolved, That the Report be the Twenty-Ninth Report of the Committee to the House.

Ordered, That the Chair make the Report to the House.

Ordered, That embargoed copies of the Report be made available (Standing Order No. 134).

Adjournment

Adjourned till Monday 19 May at 3 p.m.

Witnesses

The following witnesses gave evidence. Transcripts can be viewed on the [inquiry publications page](#) of the Committee's website.

Monday 31 March 2025

Cat Little, Permanent Secretary, Cabinet Office, Chief Operating Officer, Civil Service; **Mark Chivers**, Government Chief Property Officer, Office of Government Property; **Mike Green**, Chief Executive, Defence Infrastructure Organisation (DIO), Ministry of Defence

[Q1-89](#)

Published written evidence

The following written evidence was received and can be viewed on the [inquiry publications page](#) of the Committee's website.

CGP numbers are generated by the evidence processing system and so may not be complete.

- | | | |
|---|-------------------------------------|-------------------------|
| 1 | Allen, Rob | CGP0001 |
| 2 | Teach the Future; and Let's Go Zero | CGP0002 |

List of Reports from the Committee during the current Parliament

All publications from the Committee are available on the [publications page](#) of the Committee's website.

Session 2024–25

Number	Title	Reference
28th	Decommissioning Sellafield	HC 363
27th	Government's relationship with digital technology suppliers	HC 640
26th	Tackling Violence against Women and Girls	HC 644
25th	DHSC Annual Report and Accounts 2023-24	HC 639
24th	Government cyber resilience	HC 643
23rd	The cost of the tax system	HC 645
22nd	Government's support for biomass	HC 715
21st	Fixing NHS Dentistry	HC 648
20th	DCMS management of COVID-19 loans	HC 364
19th	Energy Bills Support	HC 511
18th	Use of AI in Government	HC 356
17th	The Remediation of Dangerous Cladding	HC 362
16th	Whole of Government Accounts 2022-23	HC 367
15th	Prison estate capacity	HC 366
14th	Public charge points for electric vehicles	HC 512
13th	Improving educational outcomes for disadvantaged children	HC 365
12th	Crown Court backlogs	HC 348
11th	Excess votes 2023-24	HC 719
10th	HS2: Update following the Northern leg cancellation	HC 357
9th	Tax evasion in the retail sector	HC 355
8th	Carbon Capture, Usage and Storage	HC 351

Number	Title	Reference
7th	Asylum accommodation: Home Office acquisition of former HMP Northeye	HC 361
6th	DWP Customer Service and Accounts 2023-24	HC 354
5th	NHS financial sustainability	HC 350
4th	Tackling homelessness	HC 352
3rd	HMRC Customer Service and Accounts	HC 347
2nd	Condition and maintenance of Local Roads in England	HC 349
1st	Support for children and young people with special educational needs	HC 353