

Reply from Dexters, 27 March 2020

Dexters closed all offices immediately on Tuesday morning, reduced to a skeleton staff and have been dealing with pre-arranged house moves which the Government has said should go ahead.

Even before that time our most vulnerable colleagues had been consulted and where necessary stood-down from duties. All staff were paid in full for March on Monday of this week in order to reassure them.

95% of our office staff are working remotely, or taking temporary leave and we are relying on the goodwill of some of our colleagues who live locally, to help customers who are committed to move, or tenants who have urgent problems.

Where work cannot be done from home the Government has said repeatedly that our colleagues should travel but follow their clear advice on distancing and hygiene, their wellbeing remains our absolute priority.

We are a responsible company trying to cope in a difficult situation and we appreciate the understanding of the public. The Government guidance published today has illustrated the issues we have faced this week and reiterated the advice we have been giving to our clients and customers.