

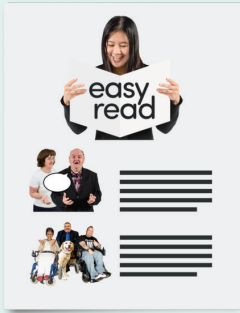


Transport Committee

How the Government can make transport better for disabled people



Easy read booklet



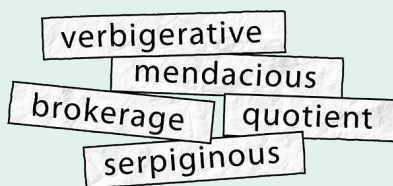
This is an Easy Read version of some information. It has words and pictures.



You might want help to read this booklet. You can ask someone to help you.

words

Some words are **black and bold**. This means we think they are difficult words.



Black and bold words are thicker and darker. We explain what they mean in a box like this.

Who we are



Transport Committee

We are the **Transport Committee** for the **House of Commons**.



The **House of Commons** is made up of a large group of people who give the **Government** advice about how they should make decisions and run the country.



The **Government** is in charge of how the country is run and what laws everyone must follow.



We give the Government advice about how they should manage **public transport**.



Public transport means transport that everyone can use, like buses, trains, taxis or planes.

What this booklet is about



The Government makes laws for organisations in charge of public transport to follow.



Many of these laws are meant to make public transport more **accessible** for disabled people.

Accessible means something that can be used by everyone.



We know many disabled people still find it hard to use public transport.



This booklet tells you how we think Government should help.

Why it is still hard for disabled people to use public transport



Many organisations in charge of public transport do not always make public transport accessible for disabled people.



Many organisations do not follow the right laws about how to make public transport accessible.



Sometimes this is because they do not understand the laws or what they need to do.



Sometimes this is because they do not think of accessible transport as a **human right**.



A **human right** is something every person should have for their whole life.



Disabled people should always have accessible transport and be able to travel.



They should not have to argue with organisations or ask for public transport to be accessible.



Organisations should be told off when they do not follow the right laws or when public transport is not accessible.



They should be told off more by people called **regulators**.

Regulators check if people follow rules and laws.

What we think the Government should do



We think the Government should make it easier for people to make a **complaint** when public transport is not accessible.



A **complaint** is when you tell someone you are unhappy.



The Government should make sure

- there is only 1 way to make a complaint and it is easy to do.
- the right organisation reads the complaint.
- the person who makes the complaint knows what will happen to fix the problem.





The Government should check that laws about making public transport accessible are updated and easy to follow.



Organisations in charge of public transport should be told what they need to do to follow these laws.



The Government should make sure **enforcement bodies** have everything they need to check that organisations follow laws.



Enforcement bodies can give people advice or tell them off when they do not follow laws.



We think the Government should check how well enforcement bodies work.



We think the Government should change how people think about accessibility.



Organisations in charge of public transport should know that accessible transport is a human right.



They should also know that transport can be unsafe when it is not accessible.



People who work for public transport organisations, like bus or train drivers, should have good **accessibility** training.



Accessibility is everything to do with being accessible.

What we think the Government should do next



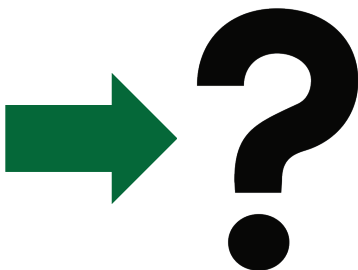
The Government should work with disabled people and listen to what they think should happen.



The Government should make a plan that includes all the things we think they should do.



They should know when they will do their plan and what they will do first.



We are going to watch and ask questions about what the Government does next.