



Business and Trade Committee

House of Commons, London SW1A 0AA

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Andrew Parsons
Managing Director
Ticketmaster UK Limited
30 St John Street
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[By email]

27 January 2025

Dear Andrew Parsons

Dynamic pricing and consumer protection – invitation to attend Business and Trade Committee oral evidence session on 4 February 2025.

I write following Ticketmaster's communication of its intent to decline the Business and Trade Committee's invitation to attend the Dynamic pricing and consumer protection oral evidence session on 4 February 2025.

I acknowledge the concern raised in your email regarding the Competition and Markets Authority (CMA)'s ongoing investigation into consumer protection concerns following the sale of Oasis concert tickets. I would note to you that this is a topic to which there is a high degree of public and parliamentary interest, as well as active government consultation, and that my Committee has a duty to ensure that Parliament is well informed on all relevant issues.

Responding to points which you have raised, it is right that the Committee should exercise caution in areas of questioning on any issues where legal concern may exist, ensuring a careful balance between public and parliamentary interest with respect for the integrity of the CMA's ongoing investigation. This is a point which has been extended to all witnesses who have confirmed attendance. I note that this includes the CMA and responsible government minister who remain content to give public evidence to the Committee.

In view of the ongoing consultation on this topic and cross-government activity in other areas, to which Ticketmaster has likely provided input, it is important that Ticketmaster commit to provide necessary and constructive input to inform the Committee's understanding of dynamic and variable pricing practices. I therefore repeat my request for you to attend and provide evidence at the original proposed date of 4 February 2025.

Yours sincerely

A handwritten signature in black ink, reading "Liam Byrne". The signature is fluid and cursive, with a long horizontal stroke extending from the end of the name.

Chair of the Business and Trade Committee