



From the Chief Executive's Office

Dame Caroline Dinenage DBE MP
Chair of Culture, Media and Sport Select Committee
House of Commons
London
SW1A 0AA

15 June 2023

Dear Dame Caroline

I am writing following yesterday's hearing. We were grateful for the opportunity to engage with you and your Committee on the matters we discussed and trust that we reassured you. There were a number of matters raised in the course of the hearing which we wanted to follow up with you.

1. Mr Nicolson mentioned emails and messages that he had received in relation to Phillip Schofield, This Morning and what he described as "whistleblowers" who he thought might either previously have been or are currently employed by ITV, as well as other individuals. We take these matters very seriously and would be grateful if Mr Nicolson would share these emails and messages with us, mindful of any concerns regarding the confidentiality of both the identities of the senders and the matters raised. There are a number of ways in which this could be addressed:
 - Our preferred route would be to share them or suggest that the individuals themselves share the matters, through Safe Call, ITV's external Speaking Up hotline <https://www.safecall.co.uk/en/file-a-report/> (please quote the reference ITV when advising anyone to file a report). Reports made through Safe Call can be made on an anonymous basis.
 - Alternatively, they should be sent in confidence to Cecilia Fletcher, ITV's Director of Compliance & Ethics (cecilia.fletcher@itv.com) who will ensure that these are assessed and investigated in accordance with our procedures, as outlined yesterday.

I would be grateful if you would discuss this with Mr Nicolson - and any other members of the Committee who may have been approached by individuals that may have information to share.

2. Mr Nicolson when questioning Kevin Lygo also referred to an email he said was sent externally on 4 October 2021 from an unnamed employee of ITV which, Mr Nicolson said, expressed views on behalf of Kevin Lygo in relation to the culture, editors and presenters on This Morning and the conduct of Phillip Schofield. As you will recall, Kevin Lygo had no recollection of what this related to. Once again, it would be helpful if Mr Nicolson, or the individual, was prepared to share this email with us via the process outlined above. In any event, we are checking our records to establish

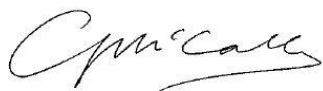
the facts around this, and as you are aware, the handling of complaints raised since January 2016 will be reviewed under the Terms of Reference of our KC Review.

3. We were also asked about the showreels made by Person X and whether this was a practice afforded to other runners at ITV. As we said, Person X was a popular member of staff who secured the help of other members of staff and presenters to assist him in making these showreels. And following our exchanges on this topic yesterday, several individuals have come forward to note that they have prepared showreels using ITV resources. In some cases, this was at their own initiative and in other cases, having been encouraged by others to do so to showcase their expertise or talent.

As I said at the session, I am very happy to share our Duty of Care Charter and Policies and Speaking Up Policy if that would be helpful to you and other Committee members. These policies are publicly available at www.itvplc.com, along with ITV's Code of Ethics & Conduct, which has already been shared with you.

If there are any other questions that your Committee would like us to follow up on, please let me know.

Kind regards,

A handwritten signature in black ink, appearing to read 'C McCall', with a stylized flourish at the end.

Carolyn McCall DBE

Chief Executive