



Business and Trade Committee

House of Commons, London SW1A 0AA

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Henry Staunton
Chairman, Post Office Ltd
100 Wood Street
London EC2V 7ER

28 June 2023

Dear Mr Staunton

Thank you very much for appearing with other Board members before the Committee last week.

I thought it would be helpful for me to confirm in writing what the Committee had asked the Post Office to supply after the meeting. I would be grateful if you could write to me with details on the following points:

- Clarification on who owned the Inquiry metric (Q 62)
- Clarification on the sum total of bonuses returned by employees (Q 65)
- Clarification on the Deloitte audit process and involvement in the sign-off of the bonus metrics (Q 54 and Q 88)
- What actions the Post Office has taken to improve corporate governance. I also asked, in Q 88, that those actions be discussed with the Financial Reporting Council, so that the FRC could give the Committee confidence about governance and audit processes within the Post Office in future.

In asking Q 88, I also invited witnesses to consider whether 100% of the bonus in relation to the inquiry metric (as opposed to the sub-metric) should be returned by those who had received it. I would welcome a response on this point.

The Committee also offered to support the Post Office in encouraging those who had yet to come forward to seek compensation for wrongs resulting from Horizon to do so. I have asked Committee staff to discuss with your staff how that might best be put into effect.

I expect that, in line with usual practice, the Committee will publish this letter and your response.

Yours sincerely

DARREN JONES MP
CHAIR, BUSINESS AND TRADE COMMITTEE