

PDA ACTUALS DATA NO NAMES NO DATES
GDPR COMPLIANT ● = long stops (too long)



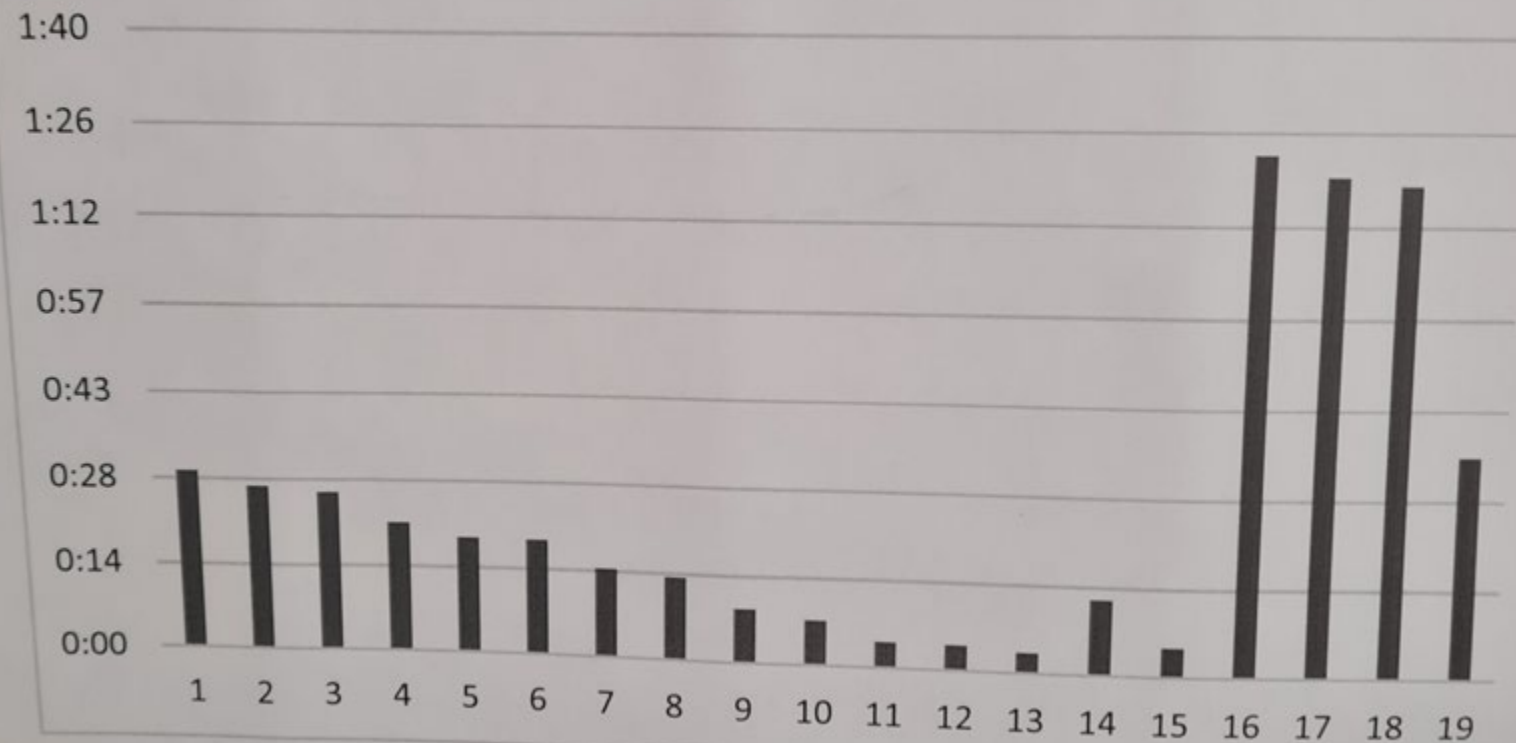
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PDA ACTUALS DATA NO NAMES NO DATES
GDPR COMPLIANT ● = long stops (Too Short)



Stop times in minutes by individuals on 13th Feb 2023,
Names removed



AS PER TUESDAY BRIEF
DON'T GET CAUGHT

POA OA Stops Summary									
Durations									
Time	< 5 Sec	5-10	10-15	15-20	20-25	Total	< 5	5-10	10-15
Monday Valley DD									
11:40	0:31	2:54	5:21	0:52		9	2	24	23
2:14	0:07	0:13	0:14	0:00		3	2	2	0
1:04	0:04	0:15	0:46	0:00		7	1	2	4
1:01	0:04	0:14	0:14	0:00		7	2	3	2
0:49	0:01	0:15	0:22	0:00		7	3	2	2
0:09	0:00	0:11	0:17	0:00		5	0	2	3
0:42	0:09	0:17	0:17	0:00		5	2	3	0
0:40	0:00	0:08	0:00	0:00		2	0	1	0
0:32	0:01	0:00	0:14	0:00		4	1	1	2
0:11	0:01	0:08	0:11	0:00		4	4	1	0
0:11	0:12	0:00	0:12	0:00		3	3	1	0
0:08	0:04	0:00	0:13	0:00		3	1	0	2
0:17	0:00	0:00	0:17	0:00		4	2	2	0
0:14	0:04	0:00	0:10	0:00		2	3	1	0
0:23	0:15	0:04	0:00	0:00		5	4	1	0
0:20	0:04	0:12	0:00	0:00		4	1	2	0
0:17	0:00	0:00	0:17	0:00		2	1	0	1
0:17	0:00	0:00	0:17	0:00		1	0	0	0
0:14	0:04	0:11	0:00	0:00		3	1	2	0
0:13	0:07	0:00	0:00	0:00		3	2	1	0

THIS IS SHOWING WHO IS
STOPPING ON DELIVERY
AS CAN SEE SOME (3 PEOPLE)
OVER 1hr
(NAMES HAVE BEEN REMOVED)

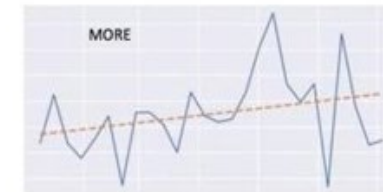


Simon Thompson ▶ **Team Royal Mail** ...

7 Jul 2022 · 📧

Team - just in from the data science team -
data from the last few months - PDA actuals -
less parcels = more outdoor hours = more
overtime = slower walking pace.

Any views on this? — 🤔 feeling curious at
National Postal Museum & Mail Rail, Mount Pleasant, London.



👍👎🤔 24

481 comments

**The future is parcels.
The future is here.**

Unless your Manager directs you otherwise,
these are your priorities on delivery each day

**1 - Premium Items (Tracked &
Special Delivery) and Collections
(COLOD and CCs) for your entire duty**

2- Large Parcels for your entire duty

**3 - Lapsing - Including all parcels
(tracked, large, small etc)**

**4 - At least half of the delivery
points on your frame (letters and
small non-premium parcels)**

You will not be expected to deliver all of the letters and
small parcels for your entire duty every day.

If you are unable to complete your assigned workload above, you
must report this to your Manager before you leave the office

Failing parcels = Failing our Customers

Prioritization for DOs

Priority 1 – All Collections are resourced and completed including Timed collections, COLOD and Parcel Collect

Priority 2 – SD 09:00 and 13:00 delivery

Priority 3 – Tracked 24 and 48 delivery

Priority 4 – CSP is staffed to advertised hours

Priority 5 – Timed Deliveries made

Priority 6 – 1st class letters and parcels all sizes including Signed For items

Priority 7 – 2nd class letters and parcels all sizes

Priority 8 – Door to Door

Clarification regarding lapsing

Lapsing must be taken with you and Tracked and SD must be completed.

If unable to complete letters on lapsing due to lack of time priority must be given to delivering it the following day.

IPS AND PREP PLAN DISPLAYED
PLEASE SPEAK TO ALL STAFF INDIVIDUALLY AND
MAKE SURE THEY UNDERSTAND THE PLAN.
ALL TRACKED PARCELS TO BE DELIVERED AS PRIORITY.
ENSURE SPECIALS, CONSUMER COLLECTIONS AND
COLOD COLLECTIONS ARE ALSO COMPLETED.
WHERE THEY SAY THEY WILL NOT COMPLETE WHICH
WILL BE MAJORITY: WALKER TO CONTINUE TO
DELIVER AS MANY BAGS AS POSSIBLE WHILST THE
DRIVER DELIVERES LARGE PARCELS AND SMALL
TRACKED OFF THE ROWS NOT BEING TAKEN. IF OUT
BY 09:00 NO REASON ANY CDV SHOULD LEAVE MORE
THAN 1 WALK OUT OF THE 2!!! MAKE SURE THEY
UNDERSTAND THIS METHOD AS SOME HAVE SAID
JUST DOING TRACKED MEANS FAILING ALL/MOST OF
WALKS – THIS CANT HAPPEN! ONLY NEED 1 FROM
EACH PAIR DELIVERING LARGE AND SMALLER
TRACKED WHILST 1 FROM EACH PAIR IS DELIVERING
MAIL.

WHERE THEY ARE STAND ALONE THEY SHOULD BE
ABLE TO CLEAR MINIMUM OF 2 ROWS BUT IF OUT
EARLY SHOULD BE MORE!

EVERYONE

TUESDAY 20TH DECEMBER

DO NOT PREP ONE LETTER IN
UNLESS ALL THE WALK IS GOING

E. G. DRIVING DUTIES THAT ALWAYS
CLEAR CAN PREP

You will have a york with your walk number
on - place mail neatly in boxes onto that
york

Prioritise to DELIVERY

- ① SPECIAL DELIVERY (SLEEVES)
- ② TRACKED (Purple Labels)
- ③ OVERSIZE
- CSS TRAYS:
- ④ LETTERS / LARGE LETTERS
- ⑤ SLEEVES (WHITE LABELS)
- ⑥ D20

No WAIVE 2 CSS

32 DUTY

LAPSING

THIS IS NOW PART OF YOUR DUTY EFFECTIVE 16/01/23.

PLEASE ENSURE YOU TAKE ALL PARCELS, D2D'S AND
CONSUMER COLLECTIONS DAILY.

MAIL IS TO BE DELIVERED AT A MINIMUM EVERY OTHER
DAY.