



Sub-Committee on Financial Services Regulations

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Sir Dave Ramsden
Deputy Governor for Markets and Banking
Bank of England

Via email

25 January 2023

Dear Sir Dave,

Authorised Push Payment Fraud

I am writing to you as part of the Treasury Sub-Committee on Financial Services Regulations' scrutiny of the Payment Systems Regulator's '[Authorised push payment \(APP\) scams: Requiring reimbursement](#)' consultation. Those proposals relate to Faster Payments, but we are also interested in understanding what similar measures are being taken in the CHAPS payment system, especially given the life-changing amounts of money people can lose over the CHAPS system.

As the CHAPS payment operator, I would be grateful if you could please answer the following questions:

1. What steps has the Bank of England taken to ensure payment system providers are reducing levels of APP scams using the CHAPS payment system?
2. In September 2022 the Bank of England welcomed the PSR's proposed measures on reimbursement for victims of APP fraud for Faster Payments and noted the Bank was 'assessing the most appropriate approach for CHAPS payments.'¹ Does the Bank intend to implement comparable measures for the CHAPS payment system? If not, why should there be a difference in the level of consumer protection between these payment systems?
3. What actions is the Bank of England taking to coordinate its approach and the timing of any interventions regarding APP scams reimbursement with the PSR, FCA and other bodies?

In line with the Committee's usual practice, I will be placing this letter and your response in the public domain. I would be grateful for a reply by 9 February 2023.

With best wishes,

Harriett Baldwin MP
Chair of the Treasury Sub-Committee on Financial Services Regulations

¹ Bank of England, [Real-Time Gross Settlement \(RTGS\) system and CHAPS Annual Report 2021/22](#), 6 September 2022