



# Treasury Committee

House of Commons, Committee Office, London SW1A 0AA

Tel 020 7219 5769 Email [treascom@parliament.uk](mailto:treascom@parliament.uk) Website [www.parliament.uk/treascom](http://www.parliament.uk/treascom)

Charlotte Hogg,  
Chief Executive Officer, Visa Europe  
1 Sheldon Square,  
London  
W2 6TT

Via email

13 July 2022

Dear Ms Hogg,

## **Increase in cross-border interchange fees**

In October 2021, Visa, along with Mastercard, increased cross-border interchange fees on purchases made online or over the phone by UK consumers at EEA merchants. Consumer debit and credit card payments increased from 0.2% and 0.3% to 1.15% and 1.5% respectively. In addition, both Visa and Mastercard have announced increases to interchange fees on purchases made online or over the phone on EEA-issued cards at UK merchants to the same levels as cross-border transactions going the other way.<sup>1</sup>

The Committee is aware that the EU Interchange Fee Regulation and the UK Interchange Fee Regulation which cap consumer debit and credit cards at 0.2% and 0.3% respectively no longer apply to cross-border interchange fees. However, the Payment Systems Regulator has informed us that it has not seen “evidence that shows that there have been significant changes in the costs for issuers of enabling online transactions via EEA-issued cards in the UK, or UK-issued cards in the EEA, nor following the UK’s withdrawal from the EU”.<sup>2</sup>

I would therefore be grateful if you could write to us with the underlying reasons behind your increase in cross-border interchange fees.

I shall be placing this letter and your response in the public domain. I would be grateful for a reply by Wednesday 27 July.

With best wishes,

**Rt Hon. Mel Stride MP**  
**Chair of the Treasury Committee**

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<sup>1</sup> [Letter from the Payment Systems Regulator to the Chair of the Treasury Committee, 17 November 2021](#)

<sup>2</sup> [Letter from the Payment Systems Regulator to the Chair of the Treasury Committee, 17 November 2021](#)