



HOUSE OF COMMONS
LONDON SW1A 0AA

Darren Jones MP
Chair
Business, Energy and Industrial Strategy Committee
House of Commons
London
SW1A 0AA

Our Ref: CE2387

10 June 2020

Dear Darren,

Re: My BEIS inquiry

I am writing on behalf of a constituent, Mr Gavin Ward in support of his submission to the 'My BEIS Inquiry'.

Mr Ward has requested that your select committee undertakes an inquiry into consumer protection for retrofit cavity wall insulation. This is an issue that I have worked on with Mr Ward on for many years and also led an adjournment debate on, in March of this year.

In summary, in order to improve energy efficiency of homes the practice of retrofitting insulation in wall cavities began. However, many properties that have been retrofitted with cavity wall insulation should never have been retrofitted in the first place, and in many cases the works have left families with significant damage to their homes. As I outlined in my debate on this issue, some estimates suggest that this issue effects up to 3 million people. Many consumers who live in homes which have been damaged as a result of their cavity wall insulation are unable to seek redress, leaving them to live in dangerous surroundings, with thousands of pounds worth of damage to their homes.

I know from the considerable interest in the debate I led on this issue, it effects many homes across the UK and I believe the UK Government need to bring forward an independent inquiry into the way cavity wall insulation complaints have been handled. I also believe more resources need to be allocated to properly compensate guarantee holders or establish a new, independent body to deal with complaints about cavity wall insulation.

For the reasons outlined above, I think it would be an appropriate area for inquiry for the BEIS select committee. If you would like to discuss this issue further, please do not hesitate to contact my office.

Yours sincerely,

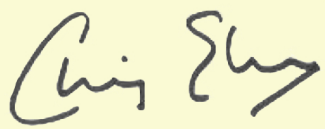
Chris Elmore MP

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A handwritten signature in dark ink, appearing to read 'Chris Elmore', with a stylized flourish at the end.

Chris Elmore MP

Member of Parliament for Ogmore

Cc: Gavin Ward