



Rt Hon Michael Gove MP
Chancellor of the Duchy of Lancaster
Cabinet Office 70 Whitehall London
SW1A 2AS

Our reference: MC2020/06030

William Wragg MP
Public Administration and Constitutional
Affairs Committee
House of Commons, London, SW1A 0AA

ZHL May 2020

Dear William,

Reforms to Government Outsourcing

Following the collapse of Carillion in January 2018, we reviewed our outsourcing processes and scrutinised the risks and benefits associated with the private sector delivering public services. This resulted in the publication of the Outsourcing Playbook in February 2019. We committed to update the Playbook annually.

The Outsourcing Playbook provides Government guidance for departments to improve decision making and improve how we assess, procure and manage public services to deliver better outcomes and value for money for the public.

The second Playbook will be published shortly. This update provides additional guidance for departments, while also clarifying existing policies to assist departments in their implementation of Playbook policies.

The Outsourcing Playbook has been welcomed across the public and private sectors, and continues to receive positive feedback and support. The updated version will ensure that we continue to drive change to ensure consistent quality of public services, and deliver value for money for taxpayers.

With every good wish,

**Rt Hon Michael Gove MP
Chancellor of the Duchy of Lancaster
and Minister for the Cabinet Office**